



HOFSTRA
UNIVERSITY

Pam Marshall

Cambridge Who's Who

498 RXR Plaza

Uniondale, N.Y. 11556

April 6, 2011

Dear Pam,

I just had to write this letter and let you know that Cambridge Who's Who is wonderful. The products and services that you offer are exceptional. I am overwhelmed with all that you and Cambridge have done for me and the recognition that you have given to me over the past several years.

I have been contacted by many other Who's Who, but Cambridge is head and shoulders above all the others. Part of the reason is directly attributable to you. You are a wonderful representative for Cambridge. Your warmth and kindness projects itself over the telephone. You are an excellent interviewer and ask just the right questions to bring out the strengths of the person being interviewed. I have shared details of my personal and professional life that I have shared with few other people. In every conversation I have had with you I feel that I am speaking to a friend. I give you the highest testimonial and say to everyone I meet that Cambridge Who's Who and Pam Marshall are the best!

And finally I was able to meet you in person and it was such a pleasure and delight for me to sit down and talk to you face to face if ever so briefly. I hope that the future brings many more encounters.

I hope that you share this letter with everyone at Cambridge and please know that I give you and everyone involved the highest recommendation and appreciate all that you have done in the advancement of my professional career.

Sincerely,

A handwritten signature in cursive script, appearing to read "Melanie".

Melanie Freese

Associate professor of Library Services, Hofstra University